

October 3, 1990

Dear Mr. Tutwiler:

We would like to thank you for the excellent and professional manner in which you handled our claim when our house burned. I am convinced we would not have received as large a settlement as we did without your help. It was comforting knowing you were taking care of all of the problems involved in this claim and saving us the trouble of trying to do it ourselves. We couldn't have done it without you. Thanks again!

Sincerely yours,

*Arthur E. Brom*

Arthur E. Brom  
[REDACTED]  
[REDACTED]  
[REDACTED]

P.S.--Hopefully we won't need your services again, but if we do, we will definitely give you a call.