

Dick Tutwiler

From: Mike [mike@ecvr.com]

Sent: Tuesday, May 29, 2001 3:35

To: tutwiler@publicadjuster.com

Hello Dick -

Just received your news letter and appreciate you keeping us in mind. I think the only benefit that came out of Opal in 1995 was having the opportunity to not only meet you and your staff, but to also become acquainted with your company. As time goes on, we still hear horror stories from new associations that we now work with and the problems they have had during Opal with various contractors and adjusters. I continue to stress the importance of a qualified public adjuster - and enjoy speaking of the performance Tutwiler & Associates performed for the associations we manage.

It's a comfort to know that in the event of another disaster, Emerald Coast Vacation Rentals can recommend your services without ending up with "a black eye" once all is said and done.

Hope all is well, and please let me know if there ever anything I can do for you.

Mike

Michael E. Balzer
President
Emerald Coast Vacation Rentals & Sales

8/28/2001