

2012

Gillian C. Maden
5081 Panther Dr
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TO WHOM IT MAY CONCERN

2/28/14

IN SETTLING MY INVOICE WITH TUTWILER & ASSOCIATES, I WOULD LIKE TO TAKE THIS OPPORTUNITY TO EXPRESS MY HEARTFELT THANKS TO KEITH GRAMS FOR THE VERY EXCELLENT WAY HE CONDUCTED THE WHOLE SINKHOLE EXPERIENCE WHICH I WENT THROUGH STARTING IN 2011.

FROM THE VERY BEGINNING OF OUR PROFESSIONAL RELATIONSHIP, KEITH CONDUCTED HIMSELF WITH PATIENCE, INTEGRITY AND MOST OF ALL ELIMINATED ALL WORRIES I MIGHT HAVE HAD IN GOING THROUGH THIS VERY STRESSFUL EXPERIENCE.


KEITH ALWAYS ANSWERED EMAILS AND PHONE CALLS PROMPTLY AND I FELT VERY MUCH THAT HE HAD ONLY MY INTERESTS AT HEART.

I INTRODUCED KEITH TO SEVERAL OF MY NEIGHBOURS WHO ALL FOUND HIM TO BE EXACTLY AS I DID AND THEY WERE TOTALLY SATISFIED WITH HIS ADVICE.

KEITH GRAMS IS A CREDIT TO TUTWEILER & ASSOCIATES AND I WOULD ALWAYS RECOMMEND HIM AND TUTWEILER & ASSOCIATES TO ANYONE AND ANYBODY. I WAS VERY LUCKY INDEED TO FIND HIM AND YOUR ORGANIZATION.

THANK YOU FOR A DIFFICULT JOB EXTREMELY WELL DONE.

SINCERELY, GILLIAN MADEN

A handwritten signature in cursive script that reads "Gillian Maden". The signature is written in black ink and is positioned below the typed name. It features a long, sweeping underline that extends to the right.